



VA Exchange Community Care Partner Standard Milestones

| Milestone | Partner Milestones | Partner Effort |
|--|--------------------|---|
| <i>On-boarding</i> | | |
| PARTNER: Become a Participant on eHealth Exchange (via The Sequoia Project) | 1 | ~12 weeks from DURSA signed |
| PARTNER and VA: VA Exchange Business Questionnaire Completed and Reviewed | 2 | ~1 week |
| PARTNER and VA: VA Testing | 3 | ~2-3 months |
| PARTNER and VA: Move Software Capability to Production (Please note there will be additional internal effort to prepare for go-live) | 4 | 30 min go-live configuration meeting |
| PARTNER and VA: Perform Production Software Validation | 5a | 1 hour production validation |
| <i>Sustainment</i> | | |
| VA: Perform Production Data Validation | 5b | TBD |
| PARTNER and VA: Move into Sustainment Operations and Continually Monitor Performance | 6 | Periodic touch base |
| PARTNER and VA: Introduce Local VA Medical Center Leadership to New VA Exchange Partner | 7 | ~1 hour |
| PARTNER and VA: Implement Training Education and Support Programs as required; provide VA Authorization Education | 8 | ~1 hour |